

## Prescription requests - important information (Upper Norwood Group Practice)

Dear Patients

Many of you ask for prescriptions of medications.

We are usually able to accommodate the large majority of your requests examples include:

- 1) Established repeat medications e.g. blood pressure/ diabetic/ asthma/ epilepsy/some acne meds/ contraception etc. medications (**unless** the medications need to be reviewed with a doctor from time to time OR if you ask earlier beyond their correct timings)
- 2) Recently prescribed short term medications that may need slightly extending e.g. analgesia for recent injuries.
- 3) NHS Hospital requested prescriptions authorised by a specialist team (you have to bring the correct prescription paperwork from the hospital specialist – otherwise we will not do!).

However, on occasions **we will not prescribe certain medications** that are deemed unsuitable – examples include:

- 1) Unlicensed or special medications (we may still **refuse** these particular groups of medications even if you do see the GP !).
- 2) Medications that are not in keeping with our local Croydon pharmacy PCT guidelines i.e. not available on our formularies.
- 3) Over the counter medications e.g. paracetamol/ ibuprofen etc as per NHS England guidelines.
- 4) Private prescriptions issued by clinicians working in non-NHS environments e.g. private hospitals/ clinics (you can still use their prescriptions in any pharmacist BUT we will not convert them to NHS scripts).
- 5) Medications you request that the GP does not feel are appropriate for the condition you present with.
- 6) Any non-repeat medications may also be refused for any condition not previously/very recently discussed or seen a doctor for (e.g. antibiotics)
- 7) Medications that are deemed too unsafe and which have potentially long term problems or have addictive properties or irreversible side effects.

Thank you

Upper Norwood Group Practice